

At a glance

Performance overview 2017-18

Patients at the heart of progress



Golden Jubilee
Foundation

Patients at the heart of progress

Person-centred

98% of Golden Jubilee patients positively rated their care and treatment.

Our 68 volunteers have carried out over 400 quality walkrounds, helping us to improve our services.

- Gold level Investors in Young People accreditation.
- Stonewall top 100 employer for the 4th year in a row.
- Gold Award from the Defence Employer Recognition Scheme.
- Disability Confident Leader.

Safe

We continued our good track record in controlling and preventing infections with Clostridium Difficile Infections (CDI) and Staphylococcus Aureus Bacteraemia (SAB) cases well below national targets.

We have developed a unit with the specific focus on providing safe, high quality enhanced monitoring care to moderate / high risk orthopaedic patients, resulting in fewer patients needing high dependency referrals.

- 338 days between instances of Ventilator-Associated Pneumonia (VAP) (correct as of August 2018).
- Two wards have had no reported pressure ulcers since 2016, and another two wards have gone over 500 days without a patient pressure ulcer.

Effective

We carried out just under 56,000 procedures for patients across Scotland.

98% of our patients were treated within the 12 week Treatment Time Guarantee (TTG).

We achieved all of our financial capital, budget and efficiency savings targets.

Delivering activity for NHSScotland



Over 46,000 inpatient and day case procedures were carried out across our Orthopaedic, Ophthalmology, Endoscopy, General Surgery and Plastic Surgery services, **assisting other Health Boards** in their delivery of Treatment Time Guarantees.



A total of **26,349 outpatients** were seen by our consultants, a **4.97% increase** on 2017/18.



We carried out approximately **10,000 urgent** and planned heart and lung procedures.



Our Imaging Department continued to surpass expectations, undertaking **16.7% more** tests than 2017/18 (30,289 procedures completed).



All cancer patients were treated within 31 days, meeting the waiting times target every month of 2017/18.



We carried out **11 heart transplants** in 2017/18. Our team also started using the **Organ Care System (OCS)** which is designed to keep recently donated hearts functioning outside of the body, ensuring a donor heart remains viable for longer.



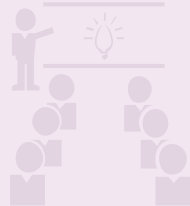
In 2018, **the first Transcatheter Aortic Valve Implantation (TAVI) procedure** was carried out at the GJNH. This minimally invasive procedure allows for the replacement of a diseased heart valve without the need for invasive heart surgery.

Research and Innovation



- **45 research projects approved** against a target of 32 in 2017/18. This is an **increase of 11%** on 2016/17. Research **income is above target**. The approval time for projects continues to improve, taking on average 3.1 days against a target of 30.
- Our specialists have implanted **Scotland's first cardioMEMS device which remotely monitors heart failure patients**.
- We rolled out a programme to provide **high risk non ST elevation myocardial infarction (NSTEMI) patients with quicker access to specialist treatment**. This programme is now fully embedded and is operating successfully in the West of Scotland.
- We are a **UK leader in minimally invasive Video Assisted Thoracic Surgery (VATS)** which is the predominant surgical approach used at the Board as opposed to open Thoracic (lung) Surgery and are now focused on being the **first centre to have a dedicated robot for lung surgery**.
- We have implemented a pioneering **new digital system for recording patients' vital signs** which allows clinical staff to take paperless, digital, recordings of vital signs and observations at the patient's bedside. This means deteriorating or at risk patients can be assessed more accurately, with their care being escalated quicker, and appropriate steps and interventions being put in place to help their recovery.

Conference Hotel



- We provided **8,067 bedroom nights for patients and their families**, facilitating easier access to care and enabling our patients to have those they care for near them.
- **The NHS and Public Sector** accounted for 55.0% of our business.
- We hosted over **38,000** conference delegates.
- We recently won **Conference Hotel of the Year** at the prestigious Scottish Hotel Awards.

Expansion plans



- **10,000 more patients** every year are now benefiting from the introduction of two new **Magnetic Resonance Imaging (MRI) scanners**. In the next year, we will install another **Computer Tomography (CT) scanner** to benefit a further **10,500 patients**.
- Our expansion plans will mean that by 2035, our dedicated eye unit will carry out **10,000 extra cataract procedures**. This represents a 225% percent increase.
- We are also working on **expanding** our orthopaedic, general surgery, ophthalmology, cardiology and endoscopy services.