



Annual Review 2013/14

Wednesday 29 October 2014

Jeane Freeman

Chair

Person Centred

The number of complaints received in 2013/14 was less than 0.1% of patient activity. Learning from complaints remains a key focus for the Board.

Results from the NHSScotland Staff Survey 2013 show that 92% of staff are happy to go the 'extra mile' at work and 88% are clear about their duties and responsibilities.

In 2013 we achieved Investors in Diversity Stage 2 'Full Investor' accreditation.

Sickness absence – Board's absence rate for 2013/14 was 3.6%.

Safe

Healthcare Associated Infection (HAI) – we maintained our good performance in reducing HAI, achieving rates lower than the national targets.

The number of staphylococcus aureus bacteraemia (SABs) was 0.17 cases per 1000 acute occupied bed days (eight cases in total).

Our clostridium difficile infection rate was 0.06 cases per 1000 aobd (three cases in total).



- Innovation Centre opened in July 2014 with state of the art facilities to promote innovation, research and learning.
- Home to new Health and Social Care Innovation Fund.



Effective

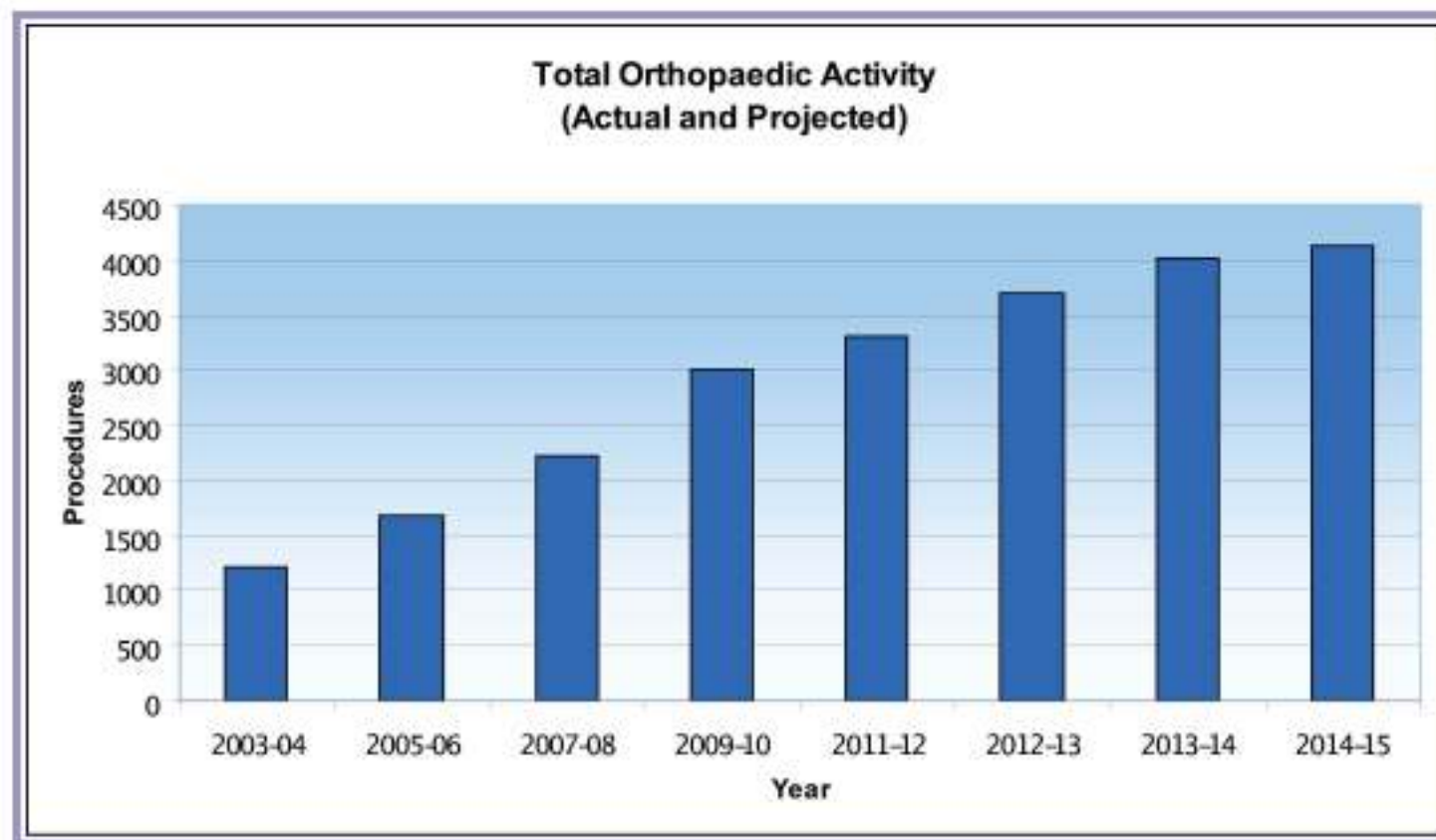
Delivering for NHS Scotland in 2013/14 :

- 26,975 inpatient, daycase and diagnostic procedures *(exceeding activity by 14.7%)*.
- Major growth in Orthopaedics, Ophthalmology & Diagnostics.
- 6,233 Orthopaedic outpatients *(55% 'See and Treat')*.
- 342% increase in Ophthalmology activity since 2011/12. *(3,023 seen at 'See and Treat' clinics)*.
- Diagnostic imaging activity *exceeded plan by 20%*.



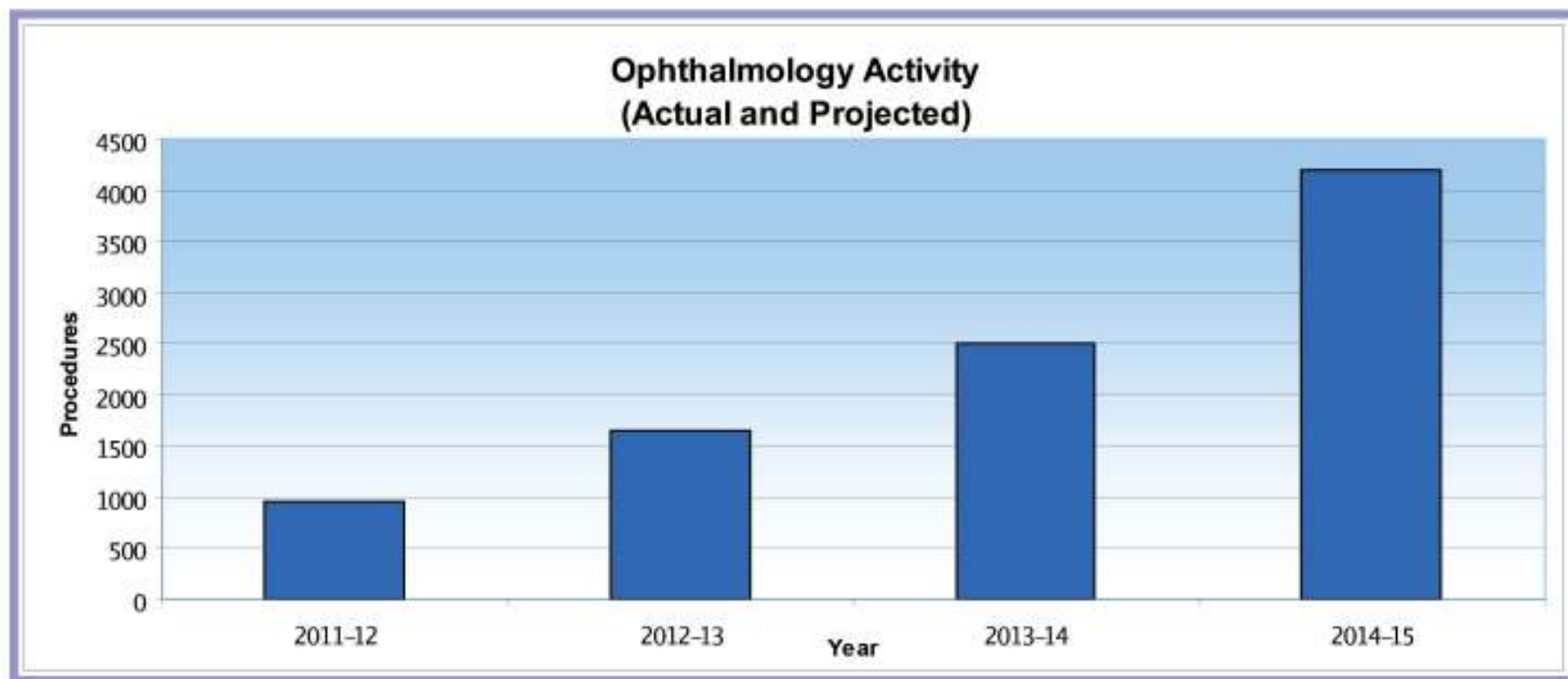
Effective

2015 – estimated 25% of all hip and knee replacements for NHSScotland



Effective

2015 – estimated up to 12% of all cataract operations for NHSScotland





Regional and National services

- All Heart & Lung patients treated within national targets (inc 31 day Cancer HEAT standard)
- UK leaders with the fastest treatment times for lifesaving Angioplasty for heart attack patients.
- Delivered 185% increase in Heart Transplants (over 4yrs)
- 70% increase in referrals to the Scottish Pulmonary Vascular Unit (over 5 years)
- Continued implementation of the Scottish Adult Congenital Cardiac Service (SACCS) strategy
- Lung Cancer resection rates increased from 10% to 15% (over 5 yrs) improving survival rates.





Future opportunities

- Unique 'Quality Framework & Dashboards' developed
- Lead role for Innovation for NHS Scotland
- New Surgical Day Unit & increased 'Day of Surgery Admissions' (DOSAs).
- Extended/seven day working (Rehabilitation & pharmacy).
- Increase use of technology - Telehealth & Telemedicine
- Further expansion to benefit patients across Scotland.



Questions?





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