

NHS Golden Jubilee Annual Review At a Glance 2024/2025

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Performance

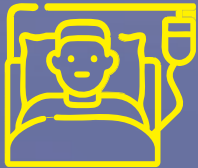


Golden Jubilee University National Hospital



- Performed **119,848** inpatient, day case, and diagnostic procedures completed.
- **100%** of lung cancer patients treated within the 31-day target.
- UK's highest transplant rate per million population with **29** heart transplants.
- Interventional Cardiology doubled TAVI capacity, treating **449** patients.
- Increased endoscopy capacity by **4.4%** to **8,842** procedures.
- Increased orthopaedic capacity – **6,223** orthopaedic surgeries with a **29%** increase in joint replacements.
- **11,889** cataract procedures.
- **90%** of patients were treated within the 12-week Treatment Time Guarantee.

Centre for Sustainable Delivery



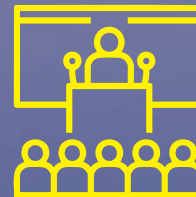
- Our Modernising Patient Pathways team led Active Clinical Referral Triage (ACRT) and Patient Initiated Review (PIR) initiatives released over **230,000** appointments, saving **4 million** patient travel miles and avoiding **£45 million** in costs.
- Our National Elective Coordination Unit (NECU) has validated more than **235,000** patients since its programme began, helping reduce waiting times. NECU's targeted campaigns have provided care for over **7,500** patients.
- Our Cancer team helped NHS Forth Valley launch a Rapid Cancer Diagnostic Service, giving **54** GP practices and **306,000** people access to fast diagnosis.
- Our Diabetes Closed Loop National Onboarding Programme moved to business as usual, with **1,065** people onboarded during the year.

NHS Scotland Academy



- The NHS Scotland Academy trained **13** sonographers and **28** resident doctors, increasing ultrasound scans by **27%**.
- Endoscopy training expanded with **569** learners completing programmes, a **315%** increase supporting diagnostic capacity.

Golden Jubilee Conference Hotel



- Supported patient care by providing **8,229** patient bedrooms.
- Welcomed **12,638** conference delegates through our doors.

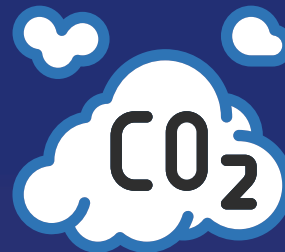
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Finance and Sustainability

The Board achieved a surplus of **£51,000**, delivered **£10.5 million** in savings, and invested **£14.7 million** in capital projects including the Surgical Centre and new medical equipment.



Carbon emissions reduced through patient medication initiatives, waste segregation, LED lighting, and fleet travel reductions.



The National Green Theatres Programme delivered carbon savings of **12,000 tonnes** and expanded into renal and endoscopy services.



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Workforce and Wellbeing

Staff headcount rose by 4.5% to 2,613.



Turnover decreased to 7.8%.



Appraisal completion rates reached 68% for Agenda for Change staff and 78% for medical staff.

12% more staff completed iMatter, with Employee Engagement Index rising to 77/100.



64 volunteers provided more than 21,000 hours of support to patients.



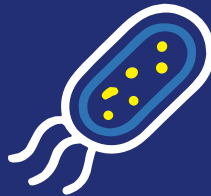
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Quality

Significant Adverse Events dropped by 44%.



C Diff and E. coli cases well below national targets.



Staphylococcus Aureus Bacteraemia cases slightly exceeded targets.



Our Research Institute exceeded its income target:

- **95%** of projects approved
- **109** journal articles published
- **909** patients recruited



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Quality

Positive media engagement rose by **26%**, with a **99.9%** positive engagement score.



78% of respondents in our National Omnibus Survey were willing to travel for treatment, rising to **95%** in our local survey.



We received several awards, including:

- Scottish Veterans Awards Employer of the Year
- Disability Confident Leader reaccreditation
- JAG accreditation for GI Endoscopy
- Best Premium Casual Dining and Best Corporate Events Hotel



Partnerships with the Universities of Glasgow and Strathclyde earned University Hospital status, reinforcing commitments to research and education.



University of
Strathclyde
Glasgow



University
of Glasgow



Awards and Accolades

- Defence Employer Recognition Scheme Gold Award
- Disability Confident Leader
- Investing in Volunteers
- Investor in People
- Investor in Young People: Gold
- Investors in Diversity Stage 2: Full Investor
- Joint Advisory Group on GI Endoscopy (JAG) Accredited
- Scottish Qualifications Authority (SQA) Approved Centre
- Scottish Veterans Awards Employer of the Year 2024



NHS Golden Jubilee

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our Board Strategy

