

**Appendix 1: NHS Golden Jubilee reported level of assurance with each duty**

*There are 13 clinical professions at NHS Golden Jubilee that Safe Staffing legislation is relevant to. Returns on progress received from 12 clinical professions. Q3 December 2025.*

duty	topic	Comp % (Q1 24/5)	Comp % (Q2 24/5)	Comp % (Q3 24/5)	Comp % (Q4 24/5)	Comp Q1 25/6	Comp Q2 25/26	Comp Q3 25/26	Assurance Level	Evidence
12IA/B	Ensure appropriate staffing	100	100	100	100	100	100	100	Substantial	<ul style="list-style-type: none"> <li>• Workforce planning/ development;</li> <li>• Recruitment/ retention initiatives;</li> <li>• Real time staffing (RTS)</li> <li>• Escalation processes</li> <li>• Quality/safety metrics</li> <li>• Patient/staff feedback</li> <li>• Effective roster management/ job planning.</li> <li>• Planned transfer to roster is in place across hospital</li> <li>• Dynamic oversight from clinical managers and inclusion of all relevant professions at the x 2 daily Huddle</li> </ul>

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										<ul style="list-style-type: none"> <li>Pharmacy allocation of senior staff to manage rotas</li> </ul>
12IC	Real time staffing in place	100	100	100	92	100	100	100	Substantial	<ul style="list-style-type: none"> <li>Identify/communicate risks in relation to staffing</li> <li>Mitigation/escalation - huddle/decision support/processes</li> <li>Route for risks that cannot be mitigated – Datix/escalation processes</li> <li>Generic RTS – CC areas</li> <li>Severe and / or recurrent risks via Datix at present</li> <li>Adverse event reporting/review</li> <li>Escalation document and actions (nursing)</li> <li>Current timetable to move to roster across the hospital is on track.</li> <li>Planned transfer to Safe Care in 2026.</li> <li>Spiritual care are currently in discussions with neighbouring Health Board to formalise cross cover for urgent calls and are working towards a chaplain on bank contract for flexible support to the small team.</li> </ul>
12ID	Risk	88	100	92	92	100	100	100	Substantial	<ul style="list-style-type: none"> <li>Clinical advice currently recorded on escalation document when used (used by</li> </ul>

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	escalation process in place									exception). <ul style="list-style-type: none"> <li>Escalation doc can record feedback to individuals re decisions made/space to record disagreement</li> </ul>
12IE	Arrangements to address severe and recurrent risks	77	82	92	92	100	100	100	Substantial	<ul style="list-style-type: none"> <li>Severe and / or recurrent risks via Datix. And review (triumvirate)</li> <li>RTS and adverse event process</li> <li>Pharmacy has a traffic light system to record these risks</li> </ul>
12IF	Seek clinical advice on staffing	83	72	67	69	92	92	75	Reasonable	<ul style="list-style-type: none"> <li>Clear communication re who can give clinical advice (clinical structures)</li> <li>Escalation processes – record – escalation doc</li> <li>Record of any conflict - escalation doc</li> <li>Mitigation of risk</li> <li>Quarterly internal reports – submitted by lead professionals, submitted to the Board</li> <li>Clearer tracking will be available with Safecare</li> <li>SCPs record advice on the SCP drive</li> <li>Some smaller and/ or specialist professions (CSPD, Psychology, Spiritual care) have not required to seek further clinical advice on staffing; this is reflected in percentage</li> </ul>

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										compliance for transparency resulting in reduced percentage.
12IH	Adequate time given to clinical leaders	50	45	50	61	62	70	67	Reasonable	<ul style="list-style-type: none"> <li>• Lead clinical professional responsibility;</li> <li>• Review of time/resource - annual job plan/PDP</li> <li>• Pharmacy now has a process in place to ensure protected leadership time</li> <li>• Most clinical professions plan in protected time. If protected time cannot be honoured due to clinical needs this will be recorded and ongoing monitoring.</li> <li>• SCN workload review within nursing dept planned for Q4.</li> </ul>
12II	Appropriate training of staff	100	100	92	92	92		92	Reasonable	<ul style="list-style-type: none"> <li>• Training strategy/ governance re those professions within the scope of the Act;</li> <li>• Monitoring cancellation / postponement of training (escalation doc, staffing level tool run)</li> <li>• Assurance re mandatory / essential training – L&amp;OD</li> <li>• PDPs</li> <li>• Record of training activity.</li> <li>• Cardiac SCPs and the</li> </ul>

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										<p>Perfusion team are in the process of implementing an etraining record</p> <ul style="list-style-type: none"> <li>Pharmacy dept are working towards facilitating protected learning time for all team members. They have scheduled protected time, and this will be monitored going forward</li> </ul>
12IJ	Follow common staffing method (nursing only)	100	100	100	100	100		100	Substantial	<ul style="list-style-type: none"> <li>Draft SOP for CSM under review</li> <li>Participated in national review group for CSM led by HIS.</li> <li>Digital process tested July 2025</li> <li>November tool runs used paper documentation with planned support to CNMs.</li> <li>CNS and ANP planned tool run in Q4. Training dates pre staffing level tool run planned.</li> </ul>

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										<ul style="list-style-type: none"> <li>• Governance via NWAG</li> <li>• Risk/mitigation/ escalation re Staffing requirements after CSM –draft SOP to be approved in Q4</li> </ul>
12IL	Training and Consultation of Staff					100	100	100		<ul style="list-style-type: none"> <li>• Pre SLT runs training sessions are planned for refresher training and any new staff to this process.</li> <li>• Planned discussions with staff on outputs gathered from SLT runs and Common Staffing Method documentation.</li> </ul>