

Board Strategy Proposed FAQ

Theme	Proposed FAQ
Strategy Development and Rationale	<p>Q: What is the purpose of NHS Golden Jubilee's Board Strategy 2025-2030?</p> <p>A: The strategy sets out NHS Golden Jubilee's vision and priorities for the next 5 years. It focuses on delivering high-quality care, improving services, supporting staff, and strengthening partnerships across Scotland's healthcare system.</p>
	<p>Q: Why did NHS Golden Jubilee need a new strategy?</p> <p>A: As a National NHS Board, we must plan to ensure we continue to provide excellent care, innovate, and respond to the evolving needs of Scotland's healthcare system.</p>
	<p>Q: How was this strategy developed?</p> <p>A: The strategy was co-produced with staff, patients, and key partners through extensive engagement, workshops, and feedback sessions.</p>
Impact and Measurement	<p>Q: What impact will the NHS Golden Jubilee Strategy 2025-2030 have and how will it be measured?</p> <p>A: A structured approach will be adopted to ensure divisions and departments across NHS Golden Jubilee are supported to align their activities with our strategic objectives. Key performance indicators will be linked to the strategic objectives and a measurement framework will be developed to support the monitoring of progress. Regular updates will be provided throughout the lifetime of the strategy through our robust governance structures.</p>
Patients and the Public	<p>Q: How will this strategy improve patient care?</p> <p>A: The strategy prioritises reducing waiting times, improving access to specialist treatments, enhancing diagnostic services, and using digital tools to support patient care. Innovation, including new technology, is a major part of this.</p>
	<p>Q: Will this strategy help reduce waiting times?</p> <p>A: The strategy will reduce waiting times by increasing our planned care capacity and improving pathways.</p>
	<p>Q: How does the strategy address access to services, especially for people in remote areas?</p> <p>A: NHS Golden Jubilee is a national resource, supporting Boards across Scotland. We are exploring ways to improve digital access, strengthen regional collaboration, and support travel for patients where needed.</p>
	<p>Q: Does the strategy focus on new treatments or medical advancements?</p> <p>A: Yes, we are committed to clinical trials and innovation in areas such as heart and lung care, orthopaedics, and diagnostics. We aim to offer patients access to the latest treatments and technology.</p>
	<p>Q: How can patients have a say in service improvements?</p> <p>A: Patient involvement is a key part of our approach and we will continue to engage with patient groups. We use patient feedback to improve our services and welcome ongoing input through surveys and forums.</p>
Workforce	<p>Q: How does the strategy support frontline staff?</p> <p>A: The strategy includes commitments to improve recruitment and retention, invest in training, career development, and leadership support as well as enhancing wellbeing and culture.</p>
	<p>Q: Will this strategy change collaboration with other NHS organisations?</p> <p>A: Yes. This strategy will build upon close partnerships we already have with other Boards, we have always worked closely with Boards to manage patient pathways more efficiently and ensure patients receive the right care, in the right place, at the right time.</p>

Recruitment/Staff Retention	<p>Q: Does the strategy affect workforce planning and recruitment?</p> <p>A: We are committed to recruiting and retaining skilled staff, expanding training opportunities, and ensuring we remain an employer of choice.</p>
Digital	<p>Q: How will digital transformation affect staff?</p> <p>A: We aim to introduce better digital systems to free up more time for staff to dedicate to patient care. Digital technology will improve communication across teams as well as enhancing patient care, through tools like digital patient records and exploration of AI-driven developments.</p>
Strategy Feedback	<p>Q: I submitted feedback, but I don't see it reflected in the final strategy. Why?</p> <p>A: We appreciate all feedback received as part of our engagement process. All stakeholder feedback was reviewed in relation to our strategic objectives, alignment with Scottish Government national policy, and operational feasibility. While not all suggestions were directly incorporated into the final strategy, they played a crucial role in shaping our discussions, refining priorities, and ensuring a balanced, evidence-based approach. Where relevant, some of the comments and suggestions will be considered within our future delivery planning activities.</p> <p>Q: How can I follow progress on the strategy's implementation?</p> <p>A: Regular updates on the strategy's progress will be shared through our All-Staff sessions and internal communications channels, and externally through our website and newsletters.</p>