

We would be very grateful if you could give us some more details to help us get your feedback to the right people.

Where did you attend? (ie. clinic/ward/service)
When did you attend?
What did you attend for?
Are you: Patient <input type="checkbox"/> Carer <input type="checkbox"/> Friend/relative <input type="checkbox"/>

We do review and where possible action all feedback received. We would really like the opportunity to follow up with you personally to find out more details or thank you and let you know what we have done in response. It would be great if you could give us your personal details to allow us to do this but if you'd prefer to submit this form anonymously, that's ok too.

Name:
Contact number:
Address:

**Patient Feedback
Freepost RSCX-LTEC-RESJ
Golden Jubilee Foundation
Beardmore Street
Clydebank
G81 4HX**



**Golden Jubilee
Foundation**

Patients at the heart of progress

**Tell us
about your
experience**

**Help make a
difference.**

Golden Jubilee National Hospital Charity
Number: SC045146. All of our publications
are available in alternative formats.



You are the focus of everything that we do. That is why we want to hear what you have to say about us.

Anything from a thank you to a general comment or suggestion, will help us to improve what we do in the future.

If you have any concerns or cause to complain whilst you are visiting the Golden Jubilee Foundation, please speak to a member of staff who will try to resolve this for you. They can also advise on the process for dealing with concerns and complaints.



You can use this Freepost self seal form to give us feedback.

Alternatively you can use one of the methods below:



0141 951 5951



feedback@gjnh.scot.nhs.uk



www.careopinion.org.uk/

Feedback Form

Overall, how did we do on a scale of 1-5 with 1 being the lowest?

1 2 3 4 5

General comments?

Is there anything we could have done better?

What went well, i.e. what should we keep doing?