25 Years of Heart Transplantation

This month, First Minister Nicola Sturgeon joined our patients and staff to celebrate the 25th anniversary of heart transplantation in Scotland.

The First Minister visited patients in our ward, before opening the event which was attended by just some of the more than 350 individuals who have received the gift of a new heart over the last 25 years along with their friends, family and loved ones.

Heart Transplantation is the final line of treatment and only cure for people whose life has been threatened or limited due to heart failure, which currently affects approximately 45,000 people across Scotland.

This year marks the 25 years of Scotland’s heart failure service, originally established in Glasgow before moving to the Golden Jubilee with the creation of our Heart and Lung Centre in 2008.

continued on page 6
25 Years of Heart Transplantation

Discussing the event, the First Minister said: “This event is to mark 25 years of Scotland’s NHS providing a life-changing procedure – both for the recipient and their families, and it’s been a pleasure to meet some of them today and during my time as First Minister and Health Secretary.

“It would not be possible without the dedicated service of the immensely skilled staff within our health service or those selfless donors who have shown such kindness in giving one of the greatest gifts a person can give, and they all deserve a huge thank you for the part they have played in these last 25 years.”

Our Chief Executive, Jill Young, added: “Each year we hold an event dedicated to bringing together patients and families who have been treated by the service, letting them share their experiences and see that they are not alone. This year, however, is a very special occasion for the NHS in Scotland: celebrating a landmark for this life-changing, life-saving, service which has given patients all across Scotland a second chance at life.”

Since 2008, as well as carrying out more heart transplants than ever before, the Scottish National Advanced Heart Failure Service (SNAHFS) has developed a comprehensive, Scotland-wide, Ventricular Assist Device (VAD or mechanical hearts) programme to help more patients live longer and allow their bodies to recover to the stage they are suitable for a heart transplant.

The team have also taken part in innovative research projects in attempts to find new ways to fight heart failure, most recently leading the way in pioneering Multi-Point Pacing devices for Cardiac Resynchronisation therapy. They were also the first hospital in Scotland to test Gene Therapy for heart failure.

Jill added: “The event was a chance to look back, celebrate and remember, but also an opportunity to look forward at new developments and possibilities for the future to help more patients than ever before not only survive heart failure, but go on to live healthy, active, normal lives for years to come.”

#Heart25

In the lead up to the event, and now running till the end of the year, we also launched the #Heart25 Campaign. This ambitious project aimed to celebrate the anniversary, raise awareness of the devastating impact of advanced heart failure and encourage donation to the service to help us find new ways to fight this disease.

To do so, we called on everyone to help us set the Guinness World Record for the “largest online photo album of people making heart shaped gestures” by sending in their own heart-shaped hands.

The campaign launched with the backing of Still Game stars Mark Cox and Jane McCarry, better known as Tam and Isa.

Commenting on his support, Mark Cox said: “I’m delighted to support the #Heart25 Campaign. While there have been some incredible advancements in treatment and technology for these patients, there is still no cure for heart failure other than a heart transplant.”
Further information can be found at [www.nes.scot.nhs.uk](http://www.nes.scot.nhs.uk).

Don’t forget, you can also donate to support our service by heading over to [www.JustGiving.com/GoldenJubilee-NationalHospital](http://www.JustGiving.com/GoldenJubilee-NationalHospital).

Jane McCarry added: “The #Heart25 Campaign is also raising funds to treat the thousands of patients across the country who are left unable to carry out the day to day things which we take for granted.”

Since the launch of the campaign, we have received hundreds of pictures from staff, patients and members of the public, alongside more Still Game cast members, Gavin Mitchell and Scott Reid, international singing sensation Paolo Nutini and rock ‘n’ roll legends the Bay City Rollers.

Following on from the incredible response, we have decided to extend the deadline for sending in your pictures, so please keep your pictures coming in to be part of history.

NHS Education Scotland ePortfolio

NHS Education for Scotland has recently released an updated Nursing and Midwifery ePortfolio. This ePortfolio will support staff with collecting and storing information for a variety of purposes including job appraisals, career development and NMC revalidation.

New users can self register now at [turasnmportfolio.nes.nhs.scot](http://turasnmportfolio.nes.nhs.scot).

Using the platform at [www.nhseportfolios.org](http://www.nhseportfolios.org) and existing users will remain unchanged and can choose their preferred option.

Option 1: Self register for a new account on the improved platform at [turasnmportfolio.nes.nhs.scot](http://turasnmportfolio.nes.nhs.scot). Staff will still have access to their previous account on: [www.nhseportfolios.org](http://www.nhseportfolios.org) and NES will move any content to the new ePortfolio. You will be contacted regarding this via the email address associated with your account.

Option 2: Keep using your existing account and you will be contacted when your account and content is moved to the new ePortfolio. You will be contacted regarding this via the email address associated with your account.
Workplace Pensions Automatic Re-enrolment

Under changes to workplace pension arrangements introduced by the UK Government, we, along with other employers are required to ensure all staff who are not members of a workplace pension scheme are automatically enrolled into one, and then to review this on a three yearly basis.

Our original staging date for automatic enrolment was 30 November 2013 which required us to review the workplace pension status of our workforce. It has always been the case that staff may join a Pension Scheme at any time, so if you wish to join now please get in touch with your local payroll contact (details are on your pay slip).

For full information on your pension scheme, visit www.sppa.gov.uk

Meeting Planner 2017

The Meeting Planner for 2017 is available now in the staff at work section of Staffnet.

2016 has been a very busy year; a year of change, of expansion and of evolution, but ultimately a very successful year that saw us treat more patients, support more families and welcome more guests than ever before.

While for many of us Christmas is a time to relax and unwind, we know that in our hospital it is just as busy as any other time of year. It is especially difficult for anyone to be in hospital over the festive period, and we know that a simple “hello” and a friendly smile can make all the difference. We want to thank every member of staff, from Reception, to the Wards and beyond, who plays a part in making sure that everyone who walks through our doors, whether patient visitor or relative, has the best possible experience they can.

Outside of the Hospital, Christmas is an especially hectic time of year for the Conference Hotel, as guests come from all across the country to meet with family, friends or just enjoy an overnight break. Your dedication to keeping quality high over the past 12 months during a time of rebranding and extensive updates to our facilities has been incredible.

Finally, everyone involved with our Research Institute has worked tirelessly to carry out more trials and test more innovative devices, working with partners from all around the globe to help find new ways to improve the standard of care being offered to patients, not just here, but for the NHS as a whole.

Thank you to each and every one of you for your work this year, and especially to those of you working during the festive period. This is never taken for granted, and we couldn’t do what we do without your commitment.

On behalf of the entire Foundation, we would like to wish you a very Merry Christmas and a happy New Year.

Stewart MacKinnon
Interim Chair

Jill Young
Chief Executive
We were named ‘Employer of the Year (over 200 employees)’ at this year’s Icon Awards.

The Icon Awards, which celebrate the contributions of Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) individuals across Scotland, were held at a glitzy ceremony in Glasgow on Sunday 23 October.

Over 20,000 votes were cast across 15 categories and we were up against five other employers all nominated for their work in championing diversity and equality.

Our Head of Strategy and Performance and Equality Lead, Carole Anderson, collected the award. She said: “It is a wonderful achievement for the Golden Jubilee to win this prestigious award.

“We are on a journey to improve the inclusiveness of our workplace for staff and service users and we are delighted that the judges of the Icon Awards have recognised this.

“We have invested significant effort in promoting a positive workplace culture, with the Board and senior managers specifically taking a strong leadership stance. We have also demonstrated leadership on LGBTI equality across the NHS and public sector which we intend to build on this year.”

This award success comes after we were named the Top Health and Social Care Provider in the UK in the prestigious Stonewall Workplace Equality Index (WEI) 2016.

Our Medical Director, Mike Higgins, said: “Our Organisational values place dignity and respect at the heart of everything we do and this is evident from joining the organisation, where we use our innovative values-based recruitment process, to ensure that our employees not only have the right skills, knowledge and experience for their role, but they also demonstrate behaviour aligned to our values.”

In addition to winning ‘Employer of the Year’ a member of our staff was also recognised in the category of ‘Uniformed Icon of the Year’.

For the second successive year, our Equality Lead and Senior Clinical Perfusionist, Jane Christie-Flight, was the only NHS employee selected in this category.
Sharing equality best practice

We were recently joined by Martin Docherty MP and Hannah Bardell MP to discuss the extensive work on equalities we carry out at the Golden Jubilee.

As a values based organisation, we are committed to creating an inclusive work environment where staff, patients, visitors and guests are treated with dignity and respect, with their diversity being recognised and valued.

For more information, visit the equality section of our website at www.nhsgoldenjubilee.co.uk.

Our Equality Leads, Carole Anderson and Jane Christie-Flight are pictured here with the MPs.

The report can be viewed at www.nhsscotannualreport.com.

NHS Scotland Chief Executive’s Annual Report

Paul Gray, Chief Executive of NHSScotland and Director-General Health and Social Care, has presented his Chief Executive’s Annual Report for 2015/16.

Our Chief Executive, Jill Young said: “I am absolutely delighted that the Golden Jubilee has once again exceeded expectations whilst continuing to expand our services.

“Our success over the last year would not be possible without our staff and I would like to thank them for the can-do attitude they demonstrate every day to ensure we effectively work together to deliver high quality services for the patients of Scotland.”

The Annual Review also highlighted our planned expansion as part of the elective centres programme for ‘in demand’ specialities, particularly radiology, ophthalmology and general surgery services. Accelerated funding will fund two state-of-the-art Magnetic Resonance Imaging (MRI) machines (one with cardiac capability), providing an additional 10,000 procedures a year.

Key highlights

• Met all national Treatment Time Guarantees.
• Carried out 13,334 inpatient and day case procedures across Orthopaedics, Ophthalmology, General Surgery, Endoscopy and Plastic Surgery services, exceeding the target by 5.2%.
• Completed two expansions of its Orthopaedic service, delivering 450 more primary joint replacements and 200 foot and ankle procedures per year.
• Completed one expansion of its Ophthalmology service, delivering an extra 1,200 cataract procedures each year.
• Prevention of infection remains positive and we met our national Healthcare Associated Infection (HAI) targets.
• 97% of patients had a positive experience of care (Scottish Inpatient Survey 2016).
• We met all our financial targets.
• Met the target for Personal Development Plans in every quarter, supporting learning and development among staff.
• Continued to lead the way on equality, valuing every patient and member of staff with dignity and respect, being named top ‘Health and Social Care Provider’ (Stonewall Workplace Equality Index 2016).
• A total of 28 new research projects were approved, ranging from orthopaedic surgery components to drugs used in interventional cardiology.
• The Hotel provided 8,500 patient related bedrooms and welcomed over 43,000 conference delegates.

Our Annual Review focused on our commitment to Quality, Research and Innovation for NHSScotland.
Gold again!

The Hotel has once again secured the prestigious Gold Accreditation from VenueVerdict.

Based on feedback from hundreds of meetings across the UK, this important accreditation takes into consideration responses from customers in the third quarter of this year.

The market research agency BDRC Continental awarded the Gold Standard to the Hotel for achieving a twelve-month Net Promoter Score (NPS) of +70 (scores range from -100 to +100) between October 2015 and September 2016.

NPS is a progressive measure of customer service performance which acknowledges the power that excellent service has when it comes to driving positive word of mouth for a brand.

Our Director of the Hotel, Bronagh Bell, said: “It is a huge honour to have been awarded the VenueVerdict Gold Accreditation. In the ‘high expectation’ world of modern conferencing, we are always looking for new ways to provide the highest possible standard of service to our guests. This accreditation is further evidence of the hard work we do here.”

Natalie Wiseman, of BDRC Continental, congratulated the Hotel on its achievement, saying: “The team at the Golden Jubilee Conference Hotel should be extremely proud of achieving the Gold Standard accreditation. This is a wonderful accomplishment as Net Promoter Score is a particularly stringent measure, and the BDRC accreditation threshold demonstrates that the Golden Jubilee is delivering the excellent standards required to achieve this.”

VenueVerdict is a way of measuring a facility’s customer experience, helping it to make improvements in the right places and the accreditation highlights the successful achievements of the Hotel.

Bronagh added: “Delivering excellence to all our clients, both organisers and delegates, is at the heart of what we do. We continue to develop the Conference Hotel to meet our 2020 Strategy to create an international conference venue.”

Leader of the Year

Our Chief Executive, Jill Young was named as ‘Leader of the Year’ at the recent Scottish Health Awards 2016.

For those of us who have the pleasure of working with her know, Jill has dedicated her career to improving health care in Scotland through the modernisation and redesign of patient services, and has contributed to a range of national services and innovations.

With a focus on ensuring high quality services and patient satisfaction, Jill has led the Golden Jubilee team to many successes over her 12 year (and counting) tenure.

Congratulations, Jill!

Compensatory Rest Protocol

The Compensatory Rest Protocol has been introduced to ensure adequate rest for staff after they have been on-call.

We have a general responsibility to protect the health and safety of all employees at work, recognising that properly rested staff play an important part in assuring service quality and safety.

The Compensatory Rest Protocol is relevant to staff who provide an on-call service and meet the requirements of the Working Time Regulations and the Terms and Conditions of Service.

In summary, the compensatory rest period is the same length as the period of rest that the employee has missed.

Compensatory rest is not time off in lieu and staff are still required to work their normal weekly contracted hours. An employee required to work whilst on-call should receive compensatory rest that is equivalent to the rest they have missed and not the entire rest period.

The protocol can be found at Staffnet on the Human Resources, Policies and Procedures page.

For more information contact Laura Liddle on extension 5604.
New Business Development Manager for the Hotel

Crystal Durok was recently appointed as the Hotel’s new Business Development Manager.

Her role will focus on the 2020 Conference Hotel strategy by developing business opportunities in line with its vision to become an internationally renowned venue of excellence, focusing on medical, healthcare and research meetings from around the world.

First joining the Golden Jubilee as a Sales Co-ordinator in June 2015, Crystal began working in hotels as a teenager and brings a fantastic range of experience to the role. After completing her degree in Business Management with Human Resource Management at Edinburgh Napier University, she moved into Event Sales in 2012, working extensively across Dumfries and Glasgow.

Discussing her new post, Crystal said: “I am delighted to have been promoted to the post of Business Development Manager and I am looking forward to working with our fantastic team, helping to grow the business, welcoming more delegates and guests than ever before.

“In my new role, as part of our 2020 Vision, I will be working towards building our reputation as an internationally renowned facility for events, providing collaboration in health, hospitality and learning for both the private and public sector.”

Our Hotel and its purpose built facilities are particularly suitable for clinicians, medical technology, healthcare and pharmaceutical companies.

Crystal added: “The cutting edge technology we have access to, including fibre optic audio visual links from our auditorium to the hospital’s theatres, cath labs and diagnostic imaging suits, puts us in a unique position to enable creative and collaborative working and training opportunities.”

For more information on our Hotel’s facilities and conference packages, visit: www.goldenjubileehotel.com

New roles confirmed

Head of Nursing, Surgical Services Division
We are delighted to announce that following the recruitment selection process, Theresa Williamson has been appointed to Head of Nursing in Surgical Services Division. Congratulations to Theresa on her new appointment and we look forward to working closely with her on the exciting opportunities and challenges we have ahead at the Golden Jubilee Foundation.

Operational Lead for Cardiac Surgery
We recently appointed John Butler as the new Operational Lead for Cardiac Surgery on Monday 14 November. John has distinguished himself in the educational lead role and is now looking forward to the challenges of the operational lead role. He will join Stewart Craig as Clinical Governance Lead and Alan Kirk as Thoracic Operational Lead in the lead roles within Cardiothoracic Surgery.

Programme Manager
Claire MacArthur recently took up her new role as Programme Manager for the Hospital Expansion. This news clearly has an impact on the day to day divisional work, so we’re pleased to also confirm that Christine Divers is now fulfilling the role of Operations Manager for the Surgical Division and Christine is being backfilled by Shirley McCourt as Head of Rehabilitation.

This is a very exciting time for our organisation. We wish everyone all the best in their new roles!
We recently completed the latest upgrade of the Hotel with the opening of our new Inspiration Space.

To mark the occasion, clients, colleagues and stakeholders were invited for a special first look.

The Inspiration Space is a brand new versatile and flexible meeting space, which will allow the Hotel to continue to grow as a Venue of Excellence as they receive an ever increasing number of delegates from around the UK and beyond.

Our Director of the Hotel, Bronagh Bell, commented on the new facility, saying: “We wanted to create an open and bright space that could be used by meeting planners, to encourage innovation, collaboration and creativity: basically to provide a blank canvas that would allow organisers to roll out their ideal event.”

The room can be open plan, or divided into three separate areas, offering space for more than 100 delegates in a plenary session and 30 per-area in a break-out setting.

Bronagh added: “It’s a fabulous space, right beside our Central Plaza hub, with the technology in place to support top level conferences. From the outset our aim was to bring the outdoors inside, and the Inspiration Space is flooded with light from our adjoining gardens, which we hope will not only result in dynamic and energetic events, but will encourage delegates to take part in “walk and talk” sessions, or get outside and enjoy the scenery in between sessions.

The most popular meeting style today is the “cabaret” format. Our Arcoona meeting room can support cabaret conferences for up to 150 delegates, but we had to turn down events as our only suitable spaces were full.

This made creating the Inspiration Space an easy decision for us. Not only does it allow us to continue to support the Golden Jubilee’s aim of leading quality, research and innovation, carrying on the themes and technology available in our Innovation Centre, but it will also allow us to meet this increasing demand and offer a first-class experience to our delegates. We are very excited about the possibilities for this space, let’s hope people get inspired”.

For more information on the Hotel’s meeting spaces and conference services, including the Green Conference Package, which recognises the environmental aspirations of many conferences and events, visit: www.goldenjubileehotel.com

Transgender Day of Remembrance
We proudly supported Transgender Day of Remembrance on Sunday 20 November.

This date remembers those who were killed due to anti-transgender hatred or prejudice.

The Time for Inclusive Education (TIE) campaign is working to provide training for teachers and also to campaign for political support for LGBTI inclusive education in Scotland’s schools.

For more information, go to www.tiecampaign.co.uk

Special Requirements Guideline
The new Special Requirements Guideline for Blood Transfusion can be accessed on Q-pulse, document number: NUR-GENERIC-GUI-4.

The guideline has also been uploaded onto the Haematology and Blood Transfusion Documents page. This can be accessed on Staffnet via Departments, Regional and National Medicine: Laboratory: Haematology and Blood Transfusion Documents.

For more information please contact Cathy Collins by emailing: cathy.collins@gjnh.scot.nhs.uk
Meet Angela, our new Director

“I can see huge opportunities for the Golden Jubilee...”

After three months in her new role, our Director of Global Development and Strategic Partnerships is looking forward to an exciting but challenging 2017.

In her newly created role, Angela Harkness has been appointed to maximise income from our innovation, build future strategic partnerships globally and encourage philanthropic giving to benefit our own charity – Golden Jubilee Foundation. Angela joined our team in September bringing a vast expertise in strategic management, business development, marketing and fundraising within commercial and charitable organisations.

Commenting on her new position, Angela said: “I’m absolutely amazed to see, firsthand, the fantastic work being carried out at the Golden Jubilee.

“From encouraging and driving quality and innovation such as Medical Device Alpha Testing to the brilliant Quality Framework; embracing and upholding our person centred Values.

“I can see huge opportunities for the Golden Jubilee in global and strategic partnerships and I’m very much looking forward to delivering these to benefit the future work of our Foundation.”

“My aim is to answer the brief and deliver new relationships and opportunities that don’t currently exist. In particular, build the greatest partnership of all... our patients by launching our Golden Jubilee Alumni creating Friends or Patrons of the Foundation.

Angela recognises and appreciates there will be many challenges as well as great opportunities in her new role but believes she can generate a pipeline of both commercial and charitable income to allow us to invest even further into research and innovation, supporting the economy of Scotland. Angela’s role is also supporting the new Innovation Fund, recently created by Scottish Government to identify further potential prospects for economic growth in Scotland.

She added: “The transferable skills and knowledge I have gained throughout my career within commerce, sales, marketing and philanthropic giving will allow me to answer this challenging and diverse role.”

Angela believes the Golden Jubilee Foundation has a brilliant opportunity to capture and further nurture prospects and opportunities for the Golden Jubilee Foundation and is excited and determined to support the many teams throughout our organisation.

Angela explained her personal motto in life is Plus est en Vous - meaning: There is more in you...than you know!
1. How long have you worked in the NHS?
   Three months and 14 days

2. What is a typical working week for you?
   Trying to decipher the hundreds and
   thousands of NHS acronyms plus
   remembering everyone’s name.

3. What are the best bits of your job?
   Over the past three months, it's been
   getting to know fantastic people who are
   empowered to challenge, shape the future
   and bring about change.

4. What achievements are you most proud
   of?
   Supporting my parents and family,
   winning The Canada Dry Open Squash
   Championship, receiving the Freedom of
   the City of London for services to charity
   and climbing the Monroes.

5. Favourite food and drink?
   • Venison with Mashed Tatties and
     buttered Kale
   • Sword Fish, Scallops
   • Apple Pie and Custard
   • Puligny-Montrachet and Scapa Whisky

6. Favourite holiday destination?
   The Red Sea, diving the corals of Marsa
   Alam, Egypt.

7. Who would you most like to have dinner
   with?
   Amy Johnson, (a pioneering aviator and
   the first female pilot to fly alone from
   Britain to Australia). Today: Edson Arantes
   do Nascimento (Pelé)

8. If you had three wishes what would they
   be?
   1. Spend just five more minutes with my
      late sister, mother and father.
   2. Climb Everest.
   3. Sail solo around the world.

9. What would you like to change about the
   hospital/hotel?
   At the moment, nothing as I am just in the
   door however, it would be fantastic to see
   the future – I believe it is going to be very
   bright and exciting for all of us.

10. What will your colleagues not know about
    you?
    My family are precious to me, I cycle
    every morning at 5:45am, adore climbing,
    extremely competitive, enjoy good fun and
    love my new role at the GJF.

11. How would you like to be remembered?
    Being honest and making a difference.

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Our model of procurement is the best

Scotland's National Hospital has again been
recognised nationally – this time for leading
the way in procurement.

Following an external review, our Procurement
Team was commended for best practice
in governance and leadership and for its
purchasing processes – being awarded the
highest score of all ‘medium’ size NHS Boards
in Scotland.

In addition, they have been hailed for making
procurement inclusive by ensuring suppliers
have equality and diversity in their working
practices, and shared their industry leading
model of ‘making procurement inclusive’ at
Stonewall Scotland's Workplace Conference
last month.

The Procurement Team, who are responsible
for tendering and purchasing of all goods
and services (except pharmaceuticals) work
closely with suppliers to ensure the Board gets
best value for money, and achieves efficiency
savings.

As part of their unique model, the team work
proactively with other Scottish Boards to
develop and implement national contracts
which support our clinical programmes. Over
and above their normal business, the team
go the extra mile to promote equality and
diversity, recently issuing a survey to suppliers
seeking feedback on inclusiveness as part of
their Investors in Diversity accreditation.

Julie Carter, our Director of Finance,
commented: “The Procurement Team has
contributed significantly to Board efficiency
schemes and cost control processes, and
the savings they have provided are vital in
ensuring that we can continue to deliver high
quality and innovative services for the patients
of Scotland and they should be proud that their
model has been recognised as best practice in
Scotland.”

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Better access to new medicines

Fresh reforms to the way new medicines
are approved will mean better access
for patients in Scotland.

Health Secretary Shona Robison
confirmed she will
take forward the
recommendations
of Dr Brian
Montgomery's Review
of Access to New
Medicines, published
recently by the
Scottish Government.

Ms Robison asked
Dr Montgomery to
examine how changes
made to the Scottish
Medicines Consortium
(SMC) process in
2014 affected access
to medicines for
rare and end-of-life
conditions.

The review’s recommendations
set out how the
process for appraising
medicines can be
made more open,
transparent and
robust.

Following his
recommendations,
a revised approval
process for true ultra-
orphan medicines
will be devised in the
coming months. This
will see final decisions
made to the Scottish
Medicines, published
recently by the
Scottish Government.

For more
information
visit: http://
news.gov.scot/
UK Disability History Month (UKDHM)

UK Disability History Month (UKDHM) ran until Thursday 22 December 2016 – with a focus on the language used to describe disabled people and the language disabled people use to express themselves.

Through the lens of language the aim is for a greater understanding of the oppression disabled people have suffered in the past and still face today.

Whilst nearly one in five people of working age in Scotland (1 million, or 19%) are disabled, only 0.5% of staff at the Golden Jubilee Foundation identify as having a disability.

The Golden Jubilee is committed to promoting an environment where disabled staff feel able to talk to their managers about their situation and where all our staff understand the importance of a supportive workplace.

For more information about UKDHM, visit: http://ukdhm.org/

Public holidays

You can find the approved public holidays for 2017 in the Staff at Work section of Staffnet.

Smoking in cars with children – New law comes into force

A new law came in to force recently which makes it illegal to smoke in a vehicle carrying anyone under the age of 18. The legislation was passed unanimously by the Scottish Parliament last year. It was introduced to give extra protection for children and young people from the harm caused by second-hand smoke.

Anyone caught breaking the law will be committing an offence carrying a fine of up to £1,000.

The measure is part of the Scottish Government’s ambition to create a tobacco-free generation by 2034 – defined as a smoking rate of less than 5%. A target to reduce the proportion of children exposed to second-hand smoke in the home from 12% to 6% by 2020 has already been met.

Aileen Campbell, Minister for Public Health and Sport, said: “It’s simply not safe to smoke when a child is in the car. Dangerous levels of chemicals can build up, even on short journeys, and 85% of second-hand smoke is invisible and odourless so you can’t always see what they’re breathing in.

“This government is committed to protecting children from the harmful effects of second-hand smoke.”

Staff Disability Network – Do you have a disability?

Would you like to share your experiences and provide support to colleagues? Would you be interested in joining a confidential network?

We are committed to promoting an environment where disabled staff feel able to talk to their managers about their situation and where all our staff understand the importance of a supportive workplace.

As part of our Equalities programme, we are seeking your views on setting up a confidential Disability Network where staff can share experiences, support each other, and possibly even help shape services.

We are holding drop-in sessions for staff to share their experiences of disability in the workplace and to shape what form any future disability network should take – this could be a regular meeting or a virtual network with a confidential mailing list.

If you have a disability, or have an interest in disability issues, we want to hear from you.

If you would like to contribute to the discussion, or share your experiences, you can drop in to the Innovation Hub from 12pm-1pm on Thursday 15 December
Alternatively, you can contact Scott McPhillimy, Clinical Governance Graduate Trainee, on extension 5552 or email Scott.McPhillimy@gjnh.scot.nhs.uk

All responses received either via email or at the sessions will be treated in confidence.

For more information on our Disability equality work, please contact Jane Christie-Flight, Disability Lead, on Extension 5822 or email jane.christie-flight@gjnh.scot.nhs.uk.
Our Quality Framework

Over the past several years, we have been working consistently to embed our Quality Framework throughout the organisation.

Our Quality Framework provides assurance that safe, effective and person-centred care is delivered at all times through the three key pillars of Governance, Quality Indicators and a Values Based Workforce. This innovative, robust and transparent system has been developed to provide, at a glance, an assurance of our quality of care for staff, patients and the public.

It is a web-based digital application available via mobile devices or desktops that provides:

- Interactive Quality Indicators accessed via a dashboard that can be drilled through, measured over flexible time periods and comparisons made across multiple indicators;
- Easy access to information;
- Improved notification of potential issues to enable prompt responses;
- Improved quality, completeness and timeliness of data;
- A secure environment to upload and share information in one place;
- The ability to customise visualisations; and
- Easy to access best practice for Governance and Workforce documentation.

We have rolled out access of the Quality Framework to Clinical Lead roles, including Senior Charge Nurses and our Senior and Department Managers are keen that the quality indicators are reviewed at service and department meetings to share with your teams.

We are aware that as people make more use of the Framework, you will identify further developments and changes to indicators. We’re keen to hear about your ideas but we also need to ensure that existing indicator data is up to date and reliably collected.

If you would like to request a change or addition to our Quality Framework, please log this as a support call with the eHealth department on extension 5666 or by email http://nwtc-ehelp/sw/selfservice/

You will then be contacted by one of the team to discuss your change request. This ensures that we can track and manage all changes and developments in a standardised way.

For further general information about our Quality Framework please contact Andy Jordan in Performance and Planning on ext 5066 or by email: Andrew.Jordan@gjngh.scot.nhs.uk

Knowledge Nuggets

The Knowledge Services Group has expanded its eBooks collection to include new healthcare titles from suppliers Wiley and 123Library.

You can access the service with your Knowledge Network username.

These collections use a flexible, evidence-based approach to building your digital library. It allows NHSScotland to provide a wide range of online books content in a number of healthcare specialties, including:

- Dentistry
- Mental Health and Addiction
- Oncology and Radiotherapy, and
- Rehabilitation.

For more information visit the What’s New section of www.knowledge.scot.nhs.uk or contact Laiq Rahman on extension 5158.

Poster display

Staff are reminded that all posters displayed in the hospital must be branded and approved by the Communications department. Once approved, all posters must be placed in an allocated notice board or approved area.

For more information, contact Communications on extension 5058.
**New Employer Interactive Guide, Information videos and quick guides**

An Employers Interactive Guide has been added to the Scottish Public Pensions Agency (SPPA) page on Staffnet. Four new videos to help employers and members answer common questions have also been added.

Two new quick guides on Annual Allowance and Lifetime Allowance have been created to help members and employers understand recent changes to the allowances for tax efficient pension savings.

Information on the 2015/16 Annual Allowance Statements can be found in the ‘Latest News’ section of the SPPA website.

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**International Memorandum of Understanding**

For more information contact Heather Gourlay on extension 5061.

Members of our Executive Team met with staff from Rajavithi Hospital to sign the MOU

Our friends from Rajavithi Hospital, in Bangkok, Thailand, visited us recently to sign a Memorandum of Understanding (MOU).

This agreement between our two hospitals will see both sites benefiting from international experience, expertise and shared best practice in Orthopaedic Services.

During the visit, our Thai guests were given a tour of the hospital where they visited different departments such as Arthroplasty, Research and our Cardiac Catheterisation Laboratories.

Our Medical Director, Mike Higgins, is pictured here signing the MOU with Dr. Weera Preecha, Head of the Orthopaedic Department at Rajavithi Hospital.

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**Cleanliness Champions Programme**

For more information go to the HR section of Staffnet.

Scottish Adult Congenital Cardiac Conference

Last month, we hosted the 5th Scottish Adult Congenital Cardiac (SACCS) Conference, with patients and medical staff attending.

Guests and delegates at the event listened to sessions covering topics such as ‘Living with Congenital Heart Disease’, ‘Options for Management of Advanced Heart Failure’ and ‘Pregnancy and Heart Disease’.

Our friends from Rajavithi Hospital is working to provide a clear, staged, pathway of contemporary Healthcare Associated Infection (HAI) education to enable staff to continuously improve their knowledge and skills around Infection Prevention and Control (IPC). This pathway will align with the National Manual for IPC.

The existing Cleanliness Champions Programme (CCP) was launched in September 2003 and has been delivered in a virtually unchanged format since. Learning requirements are changing, and time has come to rebrand, refresh and re-design a Scottish Education Programme in IPC spanning from beginner to expert.

The pathway development will conclude in Summer 2018 with Foundation learning materials for the pathway launching in Summer 2017, when the Cleanliness Champions programme will be phased out.

We stopped taking registrations for the CCP on Wednesday 30 November 2016. If registered, you will complete the programme as normal with all modules and resources available until 31 August 2017.

In order to provide continuous access to IPC education until all new Scottish Infection Prevention and Control Pathway (SIPCEP) modules are launched, learners not registered for the CCP will be able to access the individual CCP e-learning modules on LearnPro after the registration deadline. However, they will not register or officially complete the programme and NES did not include any new learners on the National database after Wednesday 30 November 2016.

The new pathway does not mean that existing Cleanliness Champions are obsolete, but it provides the building blocks for them to progress their knowledge and skills as champions of good practice locally and nationally.
National Fraud Initiative

The National Fraud Initiative (NFI) counter fraud exercise has started.

The exercise takes place every two years to compare information about individuals held by different public bodies, and on different financial systems, to identify circumstances that might suggest the existence of fraud or error.

The initial focus of the work will be investigation of high quality matches.

The stages of NFI for 2016/17 in Scotland are:

• Advise processing notices issued to staff in September.
• Payroll upload to NFI 3-10 October.
• Creditors data upload undertaken by Board – 10 October.
• Results to investigate – late January 2017.
• Reporting:
  – Dates for reporting progress have still to be confirmed, but will likely be May and September 2017 and January 2018.
  – Final report may be submitted anytime when all matches have been investigated and resolved.

For more information, contact our Fraud Liaison Officer, Lily Bryson, by emailing Lily.Bryson@gjnhs.nhs.uk.

Year Two and Values Pulse Survey

The Golden Jubilee Foundation completed its second year of the iMatter continuous improvement model and was first to roll out our Values Pulse Survey.

Thank you to all the 1199 staff for taking the time to complete your iMatter survey this year.

We are delighted that our 2016 results compare very favourably to 2015 with an overall response rate of 71% (up by 2%) and our overall Employee Engagement Index (EEI) score remained a positive 77%. Our thermometer rating dropped slightly from 7.49 to 7.38, giving us a sense of how staff felt working for this organisation.

Themes emerging from your feedback suggest:

• 59% feel involved in decisions relating to the organisation
• 64% regard Senior Managers responsible for the organisation as sufficiently visible
• 89% are clear about their duties and responsibilities
• 87% regard their line manager as being sufficiently approachable; and
• 86% would be happy for a friend or relative to access our services. High commendation indeed.

Staff are encouraged and empowered to have more say about improving your team, your workplace and the organisation as a whole. Please encourage colleagues to get engaged in discussions and help improve staff experiences, which are expected to have a positive impact on patient experience. As a Staff Nurse in 2 West said in our NHS Event film “happy staff make for happy patients”. To view these films click on the scorm player in the iMatter icon on the home page of Staffnet.

The purpose of iMatter closely relates to our Board’s Values Programme and the CBAS Model used in Nursing, which are about improving both staff experience and patient/customer experience. Our Board is first to focus on values-based behaviours by incorporating this into our annual iMatter cycle in the form of our Values Pulse Survey introduced this year. All staff have been invited to complete our Board’s Pulse Values Survey consisting of only five questions providing a quick assessment for teams about how staff are experiencing the Board’s Values. The results from the Values Pulse Survey relate to iMatter EEI scores and are useful as a progress check for teams midway through their iMatter annual cycle. 66% of staff responded to these five questions about our Values giving an overall score of 84% satisfaction that colleagues in their teams display these Values.

As with any Improvement Model, you only get out what you put in. To really benefit from using the iMatter Continuous Improvement Model we need to share feedback, encourage open conversations and agree to take forward actions to change or improve ‘something’, recording this in the action plan and working through these actions to actually make a difference!
#RestartAHeart

We recently supported the popular #RestartAHeart Day.

We treat patients from all across Scotland, suffering from sudden, unexpected, heart attacks and know all too well that CPR can often make a huge difference to a person’s chances of survival and making a full recovery.

To learn how to do CPR and join the British Heart Foundation in creating a Nation of Lifesavers, visit: www.bhf.org.uk

Citizen’s Advice Bureau

The West Dunbartonshire Citizen’s Advice Bureau will bring their free and confidential outreach service here on the following dates:

- Monday 12 December;
- Tuesday 13 December;
- Tuesday 20 December; and
- Wednesday 21 December.

They will be in the West Lifts from 11am–2pm to give advice on a variety of subjects such as employment rights, housing problems, consumer issues and debt advice.

Staff from across the Golden Jubilee Foundation were recognised for going the “extra mile” at a special ceremony held in the Conservatory.

Held every two years, the Excellence Awards are designed to highlight the positive difference that individuals make towards providing an excellent service to patients, visitors, carers and guests.

In a record year, over 250 nominations were received from staff, patients and members of the public. A total of 17 individuals and teams were honoured at the Excellence Awards 2016 across nine categories.

“...every person and team who was nominated should be as proud of themselves as we are of them.”

Here are our winners...

Excellence in quality customer care

- The Ward 3 West Nursing Team demonstrated a positive, compassionate attitude to patients and clients in everything they do and face new projects with a positive attitude.

Ward 3 West
Lung Cancer Awareness Month

November was Lung Cancer Awareness Month.

Every day, our team at the Golden Jubilee treat people suffering from this life changing disease, and know all too well the importance of early diagnosis for allowing as many people as possible to survive, and return to living healthy, active lives.

One of our patients, Tom Hart was diagnosed in 2011 and was treated here in 2013. To support the campaign, Tom sat down with legendary football manager, Sir Alex Ferguson.

Pressure Ulcer Awareness

Pressure ulcers are a frequently occurring health problem throughout the world. They are painful, costly, and an often preventable complication for which many individuals are at risk.

We had a stand in the hospital where staff, patients and visitors were able to find out more about this issue.

Excellence in involvement

- Ann O’Hare, Unit Assistant in 2 West, was nominated by a patient for her exemplary involvement with patients, carers, customers and other service users to improve patient and customer services.

Excellence in quality service

- The Catering Team are committed to delivering high quality nutritionally balanced food that meets the needs of patients. The team achieved national recognition for the standard of service they provide by receiving three prestigious catering awards within three months.

Excellence in collaboration (joint winner)

- The Theatre Team has grown significantly and despite challenges, the team has maintained a positive attitude. Liaising and negotiating with almost every area in the hospital on a daily basis, the team remain professional at all times.

- The Outpatient Department and Pre-Operative team have demonstrated a huge degree of effort and desire to build a new team alliance, showing team spirit and resilience with patient care and delivery being the main focus.

Excellence in innovation

- The eHealth Team delivered a high quality service and a range of systems and technologies which are at the heart of our aim to transition from paper to electronic health records, learning new skills, establish new methods of working and develop cohesive team working with colleagues across the organisation, within a very short period of time.

Excellence in our environment

- The Hotel Green Team support and deliver all elements of the Green Agenda across the hotel. Green Department Champions, who are individuals with a passion to improve and support the committee in all aspects of our activities. The key focus is continuous improvement and innovation with cross departmental involvement.

continued on page 18...
Datix upgrade one year on

It is one year since we upgraded our Datix system to the DatixWeb application. Since the re-launch there have been 1,405 events reported through the system and over 100 people have been trained in how to access and review events via dedicated training sessions, one-to-ones and Datix clinics.

A huge well done to our top five users (i.e. most log ins): Health and Safety, Tissue Viability, Occupational Health, Ward 3 East and HDU3.

The first person to report and review an event on the system tomorrow (Tuesday 22 November) will win a Datix bear.

Clinical Governance would like to thank all staff for their engagement and support of the upgraded system.

For more information contact Laura Langan Riach on extension 5147.

Staff Excellence Awards winners continued...

Excellence in volunteering (joint winner)

- Lung patient Brian Gemmell offers patient peer support to patients within the Cardiothoracic wards who are pre or post surgery.
- James Woods and Allan Stewart provide a Sensory Care service, visiting all areas to meet patients who use hearing aids, to ensure that they are in good working order.

Excellence in demonstrating our values (joint winner)

- Gary Rice embodies every single one of our values by actively “living them” through his day to day work with everyone at the Golden Jubilee Foundation, providing leadership to team members, and ensuring the hotel runs effectively and efficiently.
- Nurse Debbie and Nurse Franklyn (ICU 2) go the extra mile with all patients but were nominated by one family for ensuring they were comforted and looked after at all times.

Special Recognition

- Elizabeth (Lily) Hendry always demonstrates a can do attitude and willingness to go that extra mile for the patient and team she is working with.
- Amanda Gracey received an overwhelming amount of support from her colleagues who feel she is a real asset to the team. Committed to ensuring the day to day running of the ward goes smoothly, her support is very much appreciated by her fellow team members.

Excellence in clinical teaching and/or service innovation (William Cullen Prize sponsored by the Royal College of Physicians of Edinburgh)

- Mohammed Asif (pictured above left) and John Butler have developed a structured and comprehensive teaching programme in the cardiothoracic surgical department, which has been described as the best of its kind, with co-workers describing them both as approachable and skilled in teaching to all levels.

Stewart MacKinnon, Interim Chair of the Golden Jubilee Foundation, commented: “The Excellence Awards bring together departments from across the Board in a variety of categories to highlight the fantastic contributions our staff and volunteers make to visitors, patients and guests on a day-to-day basis.

“All of the nominations were of a high standard and each was deserving of a prize; every person and team who was nominated should be as proud of themselves as we are of them.”
Inpatient urges Scots to give the gift of life

One of our inpatients has backed the We Need Everybody campaign to get more people to join the organ donor register.

Michael Hanlon was diagnosed in 2004 with hypertrophic cardiomyopathy, an inherited disease of the heart muscle and is on the waiting list for a heart transplant.

He suffered heart failure nine years ago and had surgery to have a metal valve fitted but an infection two years ago made his condition worse.

Despite treatment, Michael failed to improve and the 55-year-old motor trade worker, from Knightswood, Glasgow, has been an inpatient here awaiting a transplant since July – one of 500 people in Scotland on the waiting list for an organ.

Michael said: “After the chest infection, things went downhill. Although I was working, I was constantly breathless and tired.

“Sometimes it would take me two hours to get myself sorted and out the door in the morning."

"I’d always known through researching my condition that the only cure would be a transplant. You can’t fix what I have.

"My hope is placed in someone losing their life. The fact that one decision can transform another life is amazing."

Michael, who is married to Lillias and is dad to Sean, 30, Michael, 19, and Craig, 17, was ready to receive a heart but it was deemed unsuitable shortly before the op.

He said: "I just had to pick myself up, set myself new goals and regain my focus.

“When I see people that have had heart transplants 18 years ago and they’re as fit as a fiddle, it gives me hope. Hope that one day my wait will be over.”

Medical Physics

Our Medical Physics team have once again successfully passed an external audit carried out by Bureau Veritas.

This audit provides certification of the ISO9001 quality management system for medical equipment lifecycle services. The independent view is that the department is running safe and well and with its approach to management review and risk management being discussed and commended.

External audit and compliance with a formal quality management system is a recommendation of the Medicines and Healthcare Products Regulatory Agency (MHRA) in Managing Medical Devices 2015 and a requirement of CEL35.

The audit stated where the department is performing strongly:
• Continual improvement of the Quality Management Systems (QMS).
• Management review and commitment.
• The interface between the department and the hospital senior management team.
• Vigilance reporting and the complaint resolution process.
• Internal audit process.
• Corrective and preventive action process.
• Training process with competency assessment.

There were no opportunities for improvement identified from the audit. As always, a great deal of effort was put in by the team and in particular our Quality Engineer, Graham Crawford, to ensure full compliance.

For more information contact Steven Friel on extension 5170.

Getting to the heart of the matter

A study day to highlight the specialist populations that are served within the cardiac intensive care unit will be held in the Hospital on Friday 10 February 2017.

This first ever seminar, for Anaesthetists, Intensive Care Physicians and Allied Health Professionals, will cover RV anatomy and physiology, common cardiac surgical emergencies in general ICU, and Acute PTE: therapeutic options and ICU management.

For more information contact Irene Kielty on extension 5600.

Social Security in Scotland

The Scottish Government’s consultation process for Social Security in Scotland ended on Friday 28 October.

Some social security powers are coming to Scotland, which means the Scottish Government is now a step closer to bringing forward its own social security legislation, to implement these changes over a number of years.

For more information go to: consult.scotland.gov.uk

To join the NHS Organ Donor Register, visit weneedeverybody.org

Michael Hanlon
Information Governance

There has been a review of existing record management policies, protocols, procedures and guidelines.

This has resulted in several updates and the creation of new policies which can be located on Q-Pulse. Staff should be familiar with the updates that cover both clinical and non-clinical records.

For more information, contact Sharon Stott on extension 5765.

World Diabetes Day

In November, we were a keen supporter of World Diabetes Day. One in two adults currently living with diabetes is undiagnosed.

On World Diabetes Day, individuals who may be at risk of type 2 diabetes, people living with diabetes, diabetes associations and health professionals were encouraged to #Test2Prevent.

The aim was to achieve one million individual screenings recorded on the World Diabetes Day website during the month of November.

For more information visit the International Diabetes Federation website: www.idf.org/wdd

Staff Visit to Army Training Centre

Staff from the Golden Jubilee recently visited the Army Medical Training Centre in Yorkshire to learn how medical practices are performed in a military environment.

The training centre is used to train reservists prior to deployment and our team observed a simulated field hospital exercise following the challenging circumstances faced by the army in cases of major trauma.

Along with NHS colleagues from Dumfries and Galloway, Greater Glasgow and Clyde and Ayrshire and Arran, which highlighted some of the work and challenges/ successes relevant to the NHS.

These included presentations on patient safety, governance, staff training, organisation and preparing for unexpected events.

It is hoped the experience gained in this environment could enhance the performance, knowledge and skills of practitioners working within NHS Scotland.

Fast Facts

Corporate Induction Welcome Event has been attended by 155 new staff

113 classroom training sessions were attended by 1376 delegates

5 Team Facilitators are supporting 13 teams

2 Aston accredited coaches are supporting 4 teams

38 Human Factors Level 1 training sessions were delivered and attended by 593 employees.

Staff completed 8323 e-Learning modules

Mediation Skills training was completed by 11 staff

Further Education Funding was awarded to 11 staff, totalling £6,915

2 cohorts of staff completed the People Management Getting it Right programme

5 groups completed Myers Briggs

Mandatory Training Compliance reporting has been reviewed and 5 new reports developed

ILM Coaching qualification has been completed by 3 staff

7 staff currently undertaking Leadership 3 programme
Help NHS24 help others this winter

NHS 24 is urging people across Scotland to look after their health this winter with a few simple steps that can help to avoid illness and take the pressure off busy NHS Scotland services over the festive holidays.

The advice is part of the national ‘Be Healthwise’ campaign.

The ‘Be Healthwise’ campaign is fronted by Dr Owl and advises people that stocking up on over the counter medicines, checking any repeat prescriptions and knowing their GP surgery opening hours over the festive holidays can help to avoid or deal with the most common winter ailments.

Being prepared for common winter illnesses, or knowing where to get help if ill health does strike means that dedicated NHSScotland staff can help those most in need at one of the busiest times of the year.

NHS 24’s Medical Director, Professor George Crooks said: “Winter can be a busy time, especially over the festive holidays, and the NHS across Scotland prepares for this additional pressure. Last year NHS 24’s 111 service took almost 76,000 calls over the eight days of the festive break. That’s 28% more calls than we’d normally expect and almost half of those calls were about medicines.

Extra £3m to support NHS winter plans

An additional £3 million is being allocated to local NHS boards to help support their preparations for winter.

The funding will support the on-going efforts of health boards and Integrated Joint Boards to improve patient flow through A&E, hospitals wards and support people back to their homes as soon as possible.

The £3 million of winter funding is designed to increase each local area’s winter resilience. It will support the plans that health boards are required to develop and implement over winter to ensure the required capacity is in place to manage the expected increase in demand.

For more information, visit: nhsinform.co.uk

Help NHS24 help others this winter

The flu vaccination provides the best defence against flu...

“Being prepared by having enough repeat medication to cover you and having some simple home remedies available can make all the difference if illness strikes. It means people can not only look after their own health but also support our dedicated NHS to focus on people who may need additional care.

“We would also remind people of the wide range of health information available at NHS Inform which also now includes a self-help guide to enable people to understand their symptoms and make a choice about how they deal with it.

Health Secretary Shona Robison said: “We know that over winter demand on our health service increases. That is why we are working closely with our NHS and social care services to ensure they have the right plans in place.

“Scotland is well-prepared to head in to winter.

“However there is no room for complacency and we know that winter presents significant challenges for our health service. This additional £3 million of funding will give an extra boost to health boards’ and their partners’ winter planning.

For more information contact Karen Slater on extension 5184 or email Karen.Slater@gjnhs.scot.nhs.uk.

The theme for the College of Occupational Therapists #OTWeek16 was to promote the profession as a career. We held a stand at the West Lifts which was on display all week showcasing everything there is to know about Occupational Therapy.

West Dunbartonshire Community Food Share

For the past two years, we have supported the West Dunbartonshire Community Food Share, helping families in the local community who are going through difficult times, providing emergency food supplies.

Our Foodshare Donation Point is located at the Main Reception Area of the hospital, and we are looking for any and all donations of non-perishable foods, for example: tinned foods, packets of soup, rice, pasta, pasta sauces, tea bags, instant coffee and cereals.

Extra £3m to support NHS winter plans

For more information contact Karen Slater on extension 5184 or email Karen.Slater@gjnhs.scot.nhs.uk.
Norovirus

Latest figures show that there has been an increase in Norovirus activity across Scotland but you can play your part in minimising the spread of the virus.

Norovirus, more commonly known as the Winter Vomiting Bug, is a highly infectious virus that causes outbreaks in the community, healthcare and care settings. It is present all year round but becomes more common in the winter when people stay indoors for longer and in larger groups.

To help reduce the risk of outbreaks in hospitals, care settings and the wider community, Health Protection Scotland (HPS) urges members of the public who think they have Norovirus to stay at home until at least 48 hours after any symptoms have stopped.

As Norovirus is so infectious, it is important that everyone plays their part in reducing the risk of outbreaks. To do this, hospitals may suspend access to particular wards to protect patients, staff and visitors from Norovirus and to minimise disruption to healthcare services.

HPS will continue to monitor the situation and will support NHS boards as required. For more information contact Sandra McAuley on extension 5909 or email Sandra.McAuley@gjnh.scot.nhs.uk.

£10 million for outpatients

Over £10 million of additional funding is being allocated to health boards to support improvements in outpatient waiting times.

The investment will allow the NHS to see thousands of patients that are waiting for an appointment more quickly, as well as helping to build additional capacity into the system ahead of winter.

It will fund an estimated 40,000 additional outpatient appointments across Scotland over the next few months, in areas such as orthopaedics, ophthalmology and gastroenterology.

Health Secretary Shona Robison said: “It is important to us that people are seen as quickly as possible when they are waiting for a hospital appointment. This £10 million investment is designed to get those patients who are currently waiting for a first appointment, and potentially a diagnosis, seen more quickly.

“It will also help to reduce waiting lists and help ease pressure on our outpatient services as we head in to winter.

“Demand has increased, with a 13.2% increase in outpatient activity under this Government. When I speak to staff on the frontline they stress to me just how important good planning can ensure waiting lists are managed effectively.

“That is why, as well as these short-term measures, we are also developing a long-term strategy to transform our outpatient care which will be published shortly.”

For more information contact David Longhurst on extension 5121 or email Physio.occhealth@gjnh.scot.nhs.uk.

For more information on prevention and management of Norovirus, contact Grace Cox on extension 5808 or email Grace.Cox@gjnh.scot.nhs.uk.
Research showcase at the Golden Jubilee

On Friday 2 December, we hosted the Golden Jubilee Research Showcase, highlighting the cutting-edge work we do.

Healthcare professionals from across the world attended the event which featured more than 12 presentations and interactive sessions led by our teams across heart, lung, orthopaedics and anaesthetics.

The event also included a keynote speech from Ian Ford, Professor in Biostatistics at the University of Glasgow, an internationally renowned expert in the design, conduct, analysis and interpretation of clinical trials.

Staff from each area also submitted posters to be reviewed by an expert panel. The winners were:

1st: David McDonald
2nd: David Patton
3rd: Daisy Moran

We have a proven track record in delivering innovations in research for patients around the country, most recently playing key roles in studies investigating: the benefits of MultiPoint Pacing for Cardiac Resynchronisation Therapy; the Transform Study into a new type of minimally invasive lung valve for emphysema; and the development of a Remote Control Knee Device for monitoring patient’s progress after discharge from orthopaedic surgery.

Discussing the event, our Medical Director, Mike Higgins said: “At the Golden Jubilee, we work with a variety of partners from across the NHS, academia and private sector, and with clinicians from world-leading healthcare institutions across the globe, to help us investigate new ways to address the challenges we face on a daily basis.

“This Research Showcase was a fantastic opportunity for us to share best practice, learn from our peers and gain invaluable feedback to improve the standard of care we are offering to patients all across Scotland and beyond.”

Poster Commendation

We would like to say a massive well done to our team in Ward 3 West, who were highly commended for a poster submission at the recent Scottish Institute of Health Management Conference.

Cameron Murray, Rohith Govindraaj and Alan Kirk were recognised for their poster focusing on our new, innovative, Nurse Led Clinic for post-thoracic surgical interventions and follow up.

Cameron, left, and Rohith are pictured with the poster.

Antibiotic Awareness

Antibiotic resistance is one of the biggest threats facing us today and European Antibiotic Awareness Day (EAAD) is an annual public health initiative to raise awareness of the threat to public health of #Antibiotic Resistance and the importance of prudent antibiotic use.

Why it is relevant to you:
Without effective antibiotics many routine treatments will become increasingly dangerous. Setting broken bones, basic operations, even chemotherapy and animal health all rely on access to antibiotics that work.

What we want you to do:
To slow resistance we need to cut the unnecessary use of antibiotics. We invite the public, students and educators, farmers, the veterinary and medical communities and professional organisations, to become Antibiotic Guardians.

Call to action:
Choose one simple pledge about how you’ll make better use of antibiotics and help save these vital medicines from becoming obsolete.

Choose a pledge at www.antibioticguardian.com
Golden Wedding Anniversary

One of our heart patients and his wife recently celebrated their Golden Wedding Anniversary with an incredibly generous donation to the Golden Jubilee.

David and Ishbel Nairn recently invited their friends and family to join them to celebrate their 50th year as husband and wife, hosting a dinner dance to mark the occasion.

The happy couple told their friends and family not to buy them any gifts, instead asking for donations to be made to our charity.

This incredibly generous offer raised £2,000 for our services, and we want to say a huge thank you to the Nairns on behalf of everyone at the Golden Jubilee! We hope they had a wonderful time celebrating their life together.

Fond Farewell

A leaving party was held for our Spiritual Care Provider, Paul Graham, who has left for pastures new after three and a half years at the Golden Jubilee.

Staff at the Halloween themed party wore scary masks, took part in ducking for apples and helped themselves to a selection of ghoulish cakes and treats.

On behalf of everyone at the Golden Jubilee, Head of HR, David Miller and Head of Clinical Governance, Laura Langan Riach thanked Paul for all his hard work and the tireless contribution he has made during his time here.

Mary’s Meals Coffee Morning

Our Arthroplasty team recently held a fundraising coffee morning for Mary’s Meals in the Orthopaedic Board Room, successfully raising over £25 and collecting 21 children’s back packs for Mary’s Meals.

The Mary’s Meals Backpacks campaign supports children in very poor counties like Malawi and Liberia amongst many others.

There was lots of home-made delicious baking on offer from staff to help raise funds, along with donated backpacks including stationery, clothes and toys.

Arthroplasty would like to say a massive thank you to everyone who helped make the bake sale such a huge success.

Labs coffee morning

A recent coffee morning held in the Labs tearoom raised a fantastic £405 for MacMillan Cancer Support.

The Labs team would like to thank everyone who took the time to pop in, sample their home baking and take part in the raffle.

Zumba

Zumba classes are held in the Rehab Gym every Tuesday and Thursday from 5.15pm-6pm. Each session costs £3, but if you come to both classes in the same week, the total cost is £5.

For more information please contact Violet Walker on extension 5406.